

Texas Unemployment Insurance Benefits

Who Should Apply?

- All Texans whose employment has been involuntarily affected by COVID-19.
- This includes hourly employees who have had a reduction in hours as a result of the current crisis.
- Texans who are self-employed, contract workers, gig-employees or previously worked in a position that did not report wages.

Changes to UI Rules

In order to address the need for benefits, the state has:

- Waived the one week waiting period for benefits
- Suspended the work search requirements
- Changed the unemployment start date to the date you lost job or hours were reduced, instead of filing date (if filing March 15, 2020 or later)

In addition, as a result of federal legislation, claimants will receive an additional \$600 per week.

Recommended Call Schedule

Due to extraordinary call volume, the Texas Workforce Commission has put the recommended call schedule in place:

Applicant's Area Code

Begins with 9: M-W-F; 8:00 AM - NOON

Begins with 3,4,5,6: M-W-F; 1:00 PM - 5:00 PM

Begins with 7,8: T-TH-SAT; 8:00 AM - NOON

Begins with 2: T-TH-SAT; 1:00 PM - 5:00 PM

How To Apply

VIA PHONE

See recommended schedule below

800-939-6631

Monday - Friday; 8:00 AM - 7:00 PM

Saturday; 8:00 AM - 5:00 PM

VIA THE INTERNET

ui.texasworkforce.org

You Will Need

- Social Security Number
- Alien Registration number (if not a U.S. citizen or national)
- Last/current (for reduced hours) employer's business name, address, phone number
- First and last (if applicable) dates you worked for your employer
- Number of hours you worked and your pay rate if you worked during the week you apply
- Military service start/end dates and a copy of your DD Form 214(s) if you served in the military during the past 18 months



Office of State Representative

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